



**Comprehensive software for  
medical offices and facilities.**



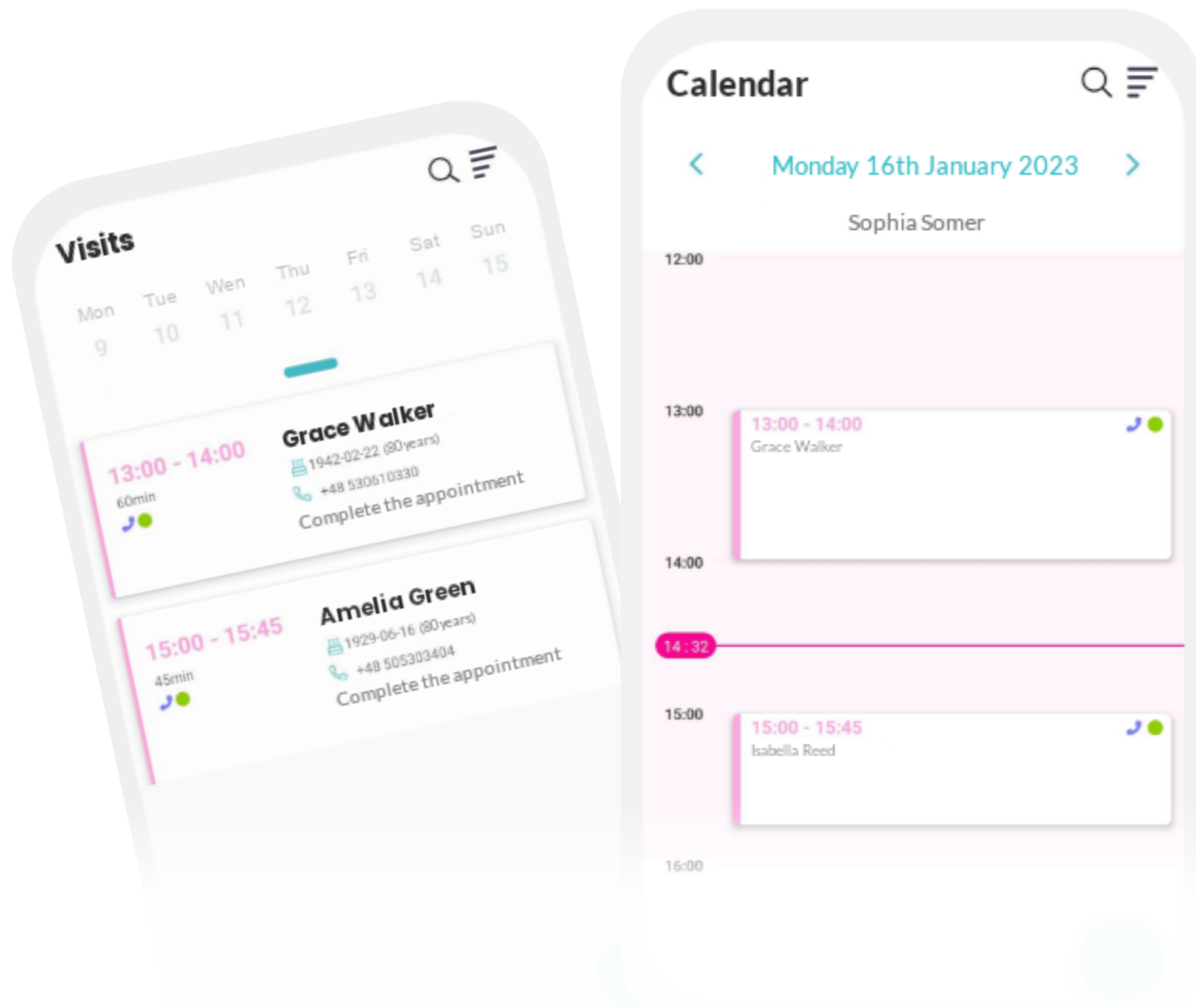
# Who is Medfile for?

Medfile is the ideal solution for all specializations, including:

- ✓ Individual medical practice
- ✓ Clinics
- ✓ Large medical facilities

The screenshot displays the Medfile software interface. At the top, there is a teal navigation bar with the Medfile logo and icons for Visits, Calendar, Patients, Invoices, e-Health, Website, and Instructions. Below the navigation bar, there are several filters: 'Group visit' (selected), 'Specialists', 'Active' (toggle), and 'Medical offices: 3'. A date range selector shows '11-15 Jan 2023'. The main area features a calendar for January 2022 with the 14th highlighted. To the right, a detailed appointment schedule is shown for Monday, Tuesday, and Wednesday. The schedule includes appointments for Susan Williams (8:30-8:50), Christopher Brown (9:30-9:50), Mary Davis (9:15-10:00), and Steven Johnson (10:15-10:35). Vertical bars indicate 'Medical office: 1' for each day.

# Cutting-edge Medical Software for the 21st Century



- ✓ Electronic Health Record
- ✓ VoIP telephony
- ✓ Continuous patient communication (SMS and Email)
- ✓ Import/export of databases from other applications
- ✓ Inventory Module
- ✓ Integration with laboratories
- ✓ Marketing and promotion module for the medical practice
- ✓ Dedicated modules for specialists
- ✓ Standardized patient card
- ✓ Patient Portal
- ✓ Your own website

# How does Medfile work?



## Cloud Based SaaS (Software as a Service)

Operates in cutting-edge browsers, ensuring full compatibility.



## Security

The software is monitored and maintained 24/7, guaranteeing continuous access and data protection.



## User Interface

Fresh, user-friendly, and easy to navigate.



## Reliability at 99.996%

Built as a microservices architecture with high availability for 2023, ensuring reliability at a rate of 99.996%.



## Event-Driven Program

Enables maximum stability and performance.



## 15 000 Active Users

Demonstrates the popularity and trust of the user community.

# Electronic Health Record tailored to your needs

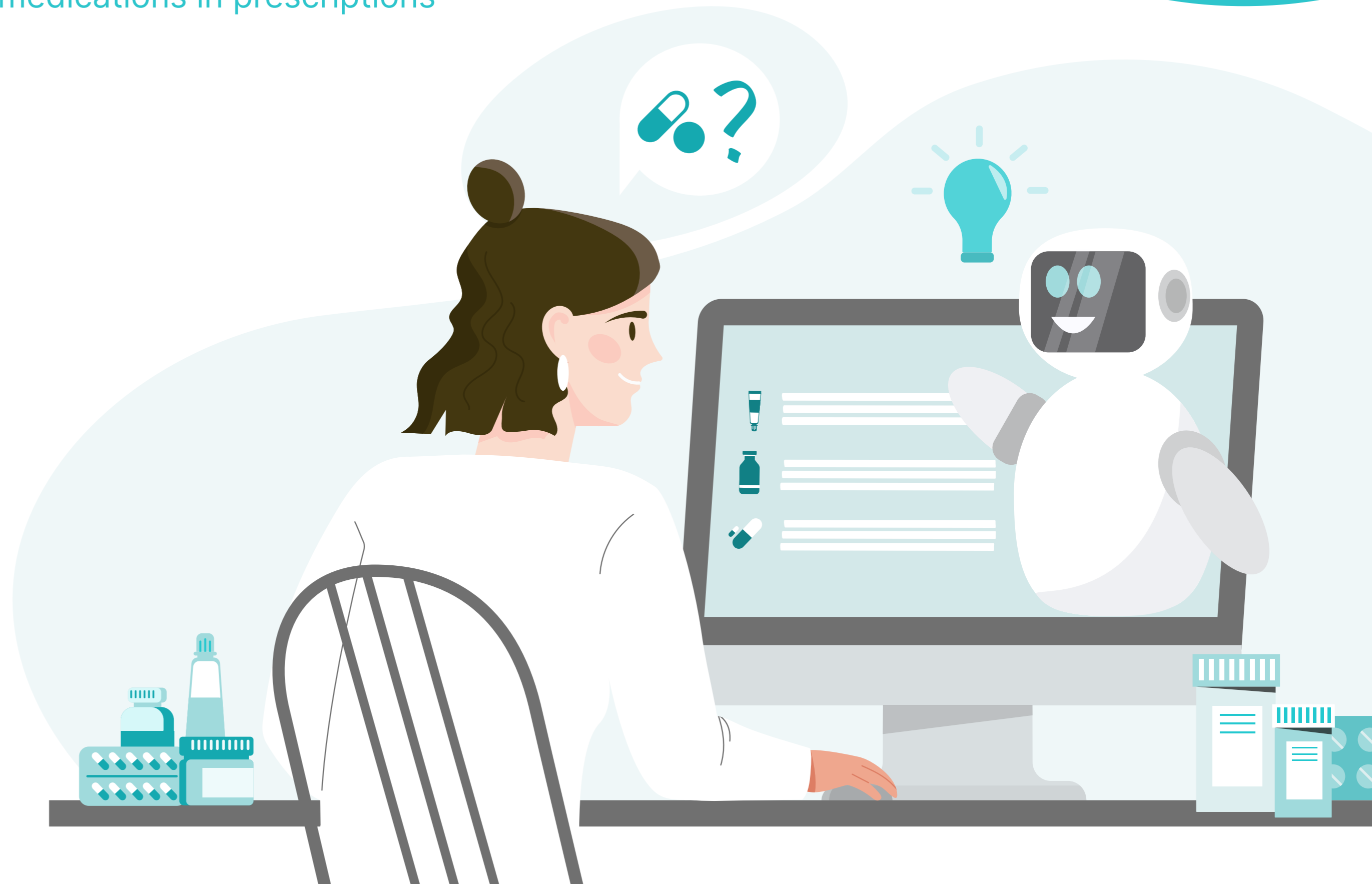
- ✓ **Mobility**  
Access to the program through a web browser perspective
- ✓ **e-Referrals**  
Both electronic referrals and paper referrals (with ready templates and customization options)
- ✓ **e-Prescriptions**  
Including electronic prescriptions and traditional paper prescriptions (RP/PRW)
- ✓ **Integration with P1**  
Automatic sending of medical events
- ✓ **e-ZLA**  
A fully integrated system with the Social Insurance Institution (ZUS)
- ✓ **Integration system**  
eWUŚ, Optima, ZnanyLekarz, Google Calendar

# Drugs assistant AI

A utility tool supporting the selection of medications in prescriptions

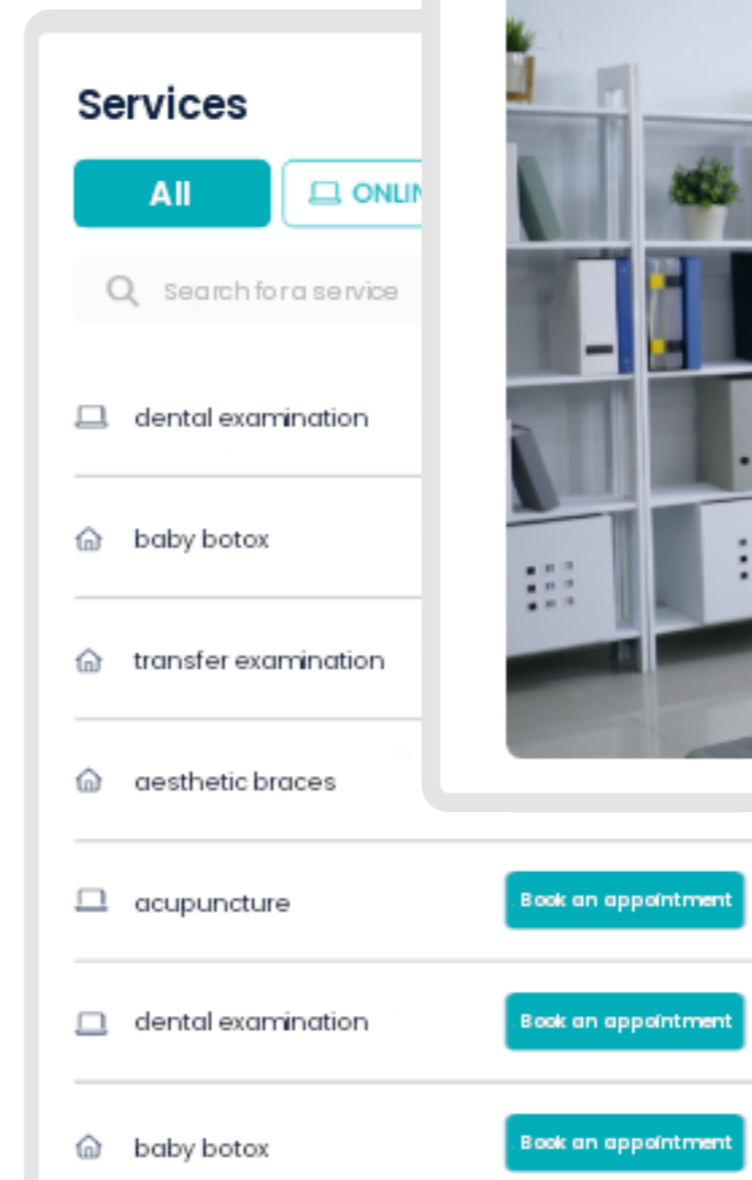
Proprietary algorithm utilizing elements of artificial intelligence, aimed at assisting the prescription issuance process

- ✓ Suggestions based on ICD10
- ✓ Suggestions based on other medications in prescriptions
- ✓ Continuous improvement: more tools to expedite daily tasks



# Free Website

- 01 Establish your presence online and optimize your position on the internet
- 02 Online patient registration (24/7)
- 03 Visibility in the directory of offices on Medfile
- 04 Free business card on [halodocor.pl/en/](https://halodocor.pl/en/) and [medfile.pl/gabinety](https://medfile.pl/gabinety)
- 05 Discount codes for selected patients
- 06 Gallery of photos showcasing your facility and staff



# Put patient communication first



## e-mail

- ✓ Email notification settings and multilingual support
- ✓ Quick setup of redirects
- ✓ Ability to configure custom content
- ✓ Option to include your own logo
- ✓ Automatic email notifications for doctors and patients
- ✓ Ability to create redirects based on location



## SMS

- ✓ Automatic appointment notification and reminder
- ✓ Notification of appointment cancellation
- ✓ Message with a link for PayU payment
- ✓ Code for e-Prescription and e-Referral
- ✓ Request for feedback after the appointment
- ✓ SMS notification settings and multilingual support



# Customize Medfile for your specialization

1

## Visit Card Creator

Create a dedicated visit card that meets your specific needs

2

## Physiotherapy Module

Interactive physiotherapy diagram, dedicated patient card, visualization of ailments

3

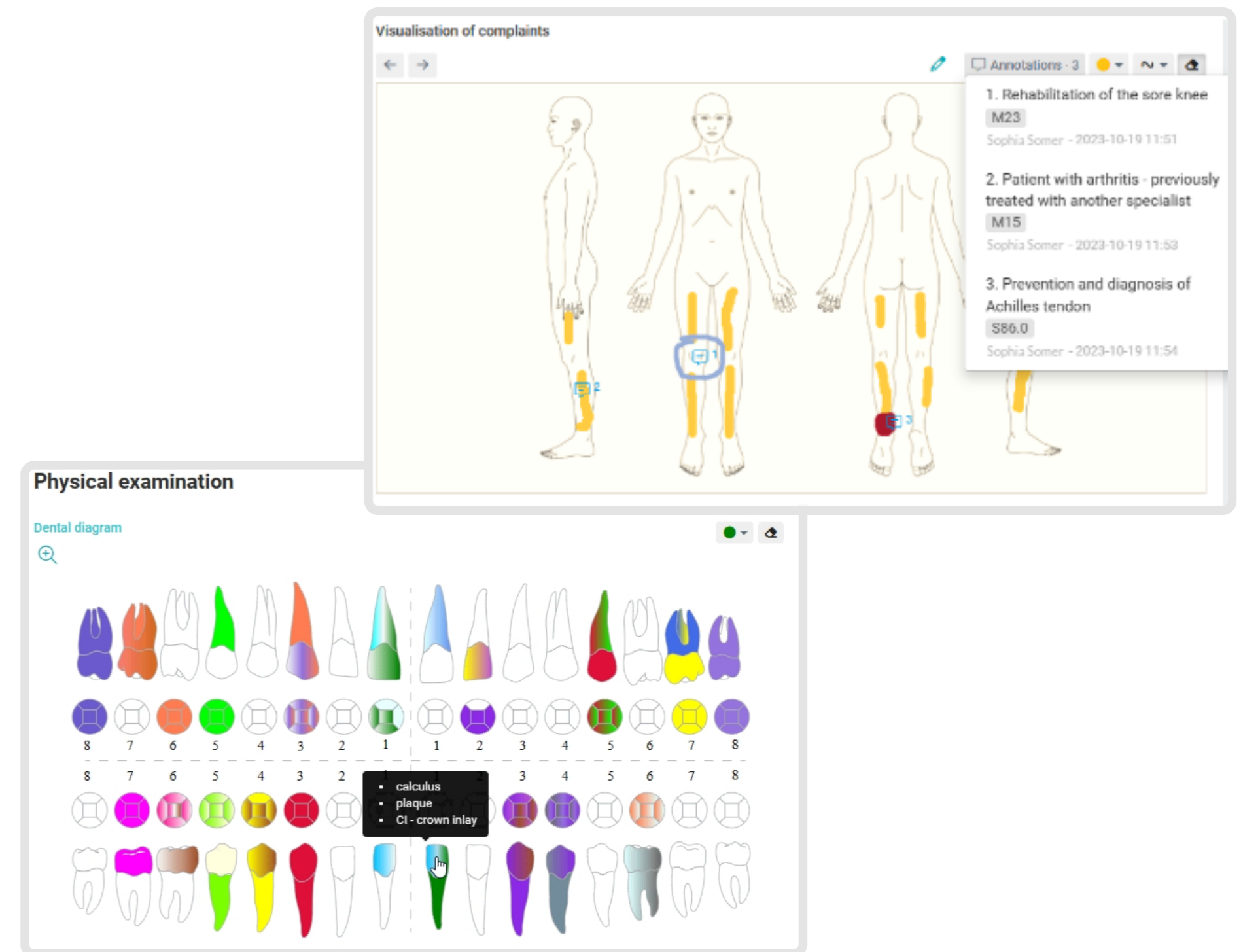
## Dentistry Module

Dental diagram, personalized dental card

4

## Aesthetic Medicine Module

Visualizations (face, silhouette), dedicated visit card, inventory function



# Integrations

- ✓ P1 – Polish central database of medical information, prescriptions, referrals, medical certificates, doctor visits, claims, xds.b, etc.
- ✓ NFZ – National Health Fund
- ✓ External payment providers
- ✓ Google Calendar
- ✓ ZnanyLekarz
- ✓ Docplanner
- ✓ SMS oraz VoIP telephony
- ✓ Devices compatible with DICOM format
- ✓ HL7 FHIR Standard
- ✓ HL7 2.3 Standard
- ✓ RPWDL – Polish register of doctors
- ✓ Medications – medical products covered by reimbursement
- ✓ Payment terminals
- ✓ Fiscal printers
- ✓ Scanners
- ✓ Printers
- ✓ Push notification providers (iOS, Android)
- ✓ Calendar API – for creating custom registration platforms
- ✓ Integration with laboratories

[And more...](#)

# Visit Card and Form Creator

Personalize the documents you work with and streamline your work.

The screenshot displays the MedFile software interface. At the top, a teal navigation bar contains icons and labels for 'Visits', 'Calendar', 'Patients', 'Invoices', 'e-Health', 'Website', and 'Instructions'. The main content area shows a form for creating a visit card for a patient named Susan Williams. The form includes fields for 'Date of visit' (2023-10-31), 'Start time' (15:00), and 'Termination time' (15:30). It also has dropdown menus for 'Type of visit' (Examination) and 'Visit status' (Event completed), along with a checkbox for 'Reimbursable visit'. The 'Specialist' field is set to Michael Smith, and the 'Medical office' is set to Renewal Clinic. At the bottom, there is a table for 'Services' with one entry: 'Regular visit' for 15 minutes at a gross price of 50,00. Below the table is a text input field for 'Enter a comment'.

MedFile

Visits Calendar Patients Invoices e-Health Website Instructions

Visit card Physiotherapy card · change ↕

Susan Williams 56 years PESEL: 67101217689

[Edit patient](#) - [Show patient data](#) - [Medical history](#)

Date of visit 2023-10-31 Start time 15:00 Termination time 15:30

Type of visit \* Examination Visit status \* Event completed.  Reimbursable visit

Specialist Michael Smith Medical office Renewal Clinic

Services (1) 50.00 gross

Regular visit	15	minutes	50,00	gross		
	brb	vat	50,00	net	discou	

Enter a comment

Directly from the system, you can create:

- ✓ Dedicated visit card and medical history
- ✓ Document templates with patient data filled in
- ✓ Required consents
- ✓ Certificates and referrals
- ✓ Forms for patients
- ✓ And much more depending on your preferences!

# Calendar Management

The screenshot displays a web-based calendar management interface. At the top, a teal navigation bar contains the 'Med file' logo and icons for 'Visits', 'Calendar', 'Patients', 'Invoices', 'e-Health', 'Website', and 'Instructions'. Below this, a search bar is labeled 'Find a free slot'. The main interface shows a calendar for August 2023, with a sidebar on the left containing 'Settings', 'Waiting list', and 'Add note' buttons. The calendar grid shows appointments for Monday through Thursday. Appointments are color-coded: green for 'Hospital-to-patient transfer' and blue for individual appointments. Some appointments include icons for a lock, a red circle, a dollar sign, a telephone, or a video camera. The interface also shows filters for 'Specialists: 6' and 'Medical offices: 4'.

- ✓ Scheduled appointments, unscheduled visits, labels
- ✓ Advanced settings
- ✓ Waiting list – an advanced system to find the best date and time for the patient
- ✓ Group visits – with online registration if necessary
- ✓ Recurring appointments – daily, weekly, or monthly
- ✓ Remote appointments – online consultations with online registration
- ✓ Breaks – to mark breaks in the calendar
- ✓ Online registration – multiple ways to share the schedule online with patients

# Support for Work and Facilitating Functions



## Calendar

Views: day, week, and month;  
appointments divided by specialists  
and offices



## Medfile from mobile applications

Appointment and patient record management  
through the mobile app - iOS and Android



## Access Management

Ability to configure calendar  
permissions for each user



## Customer support

Our staff is at your disposal  
while using the program



## Notification center

Set automatic notifications in multiple  
modules so the program reminds you



## Marketplace

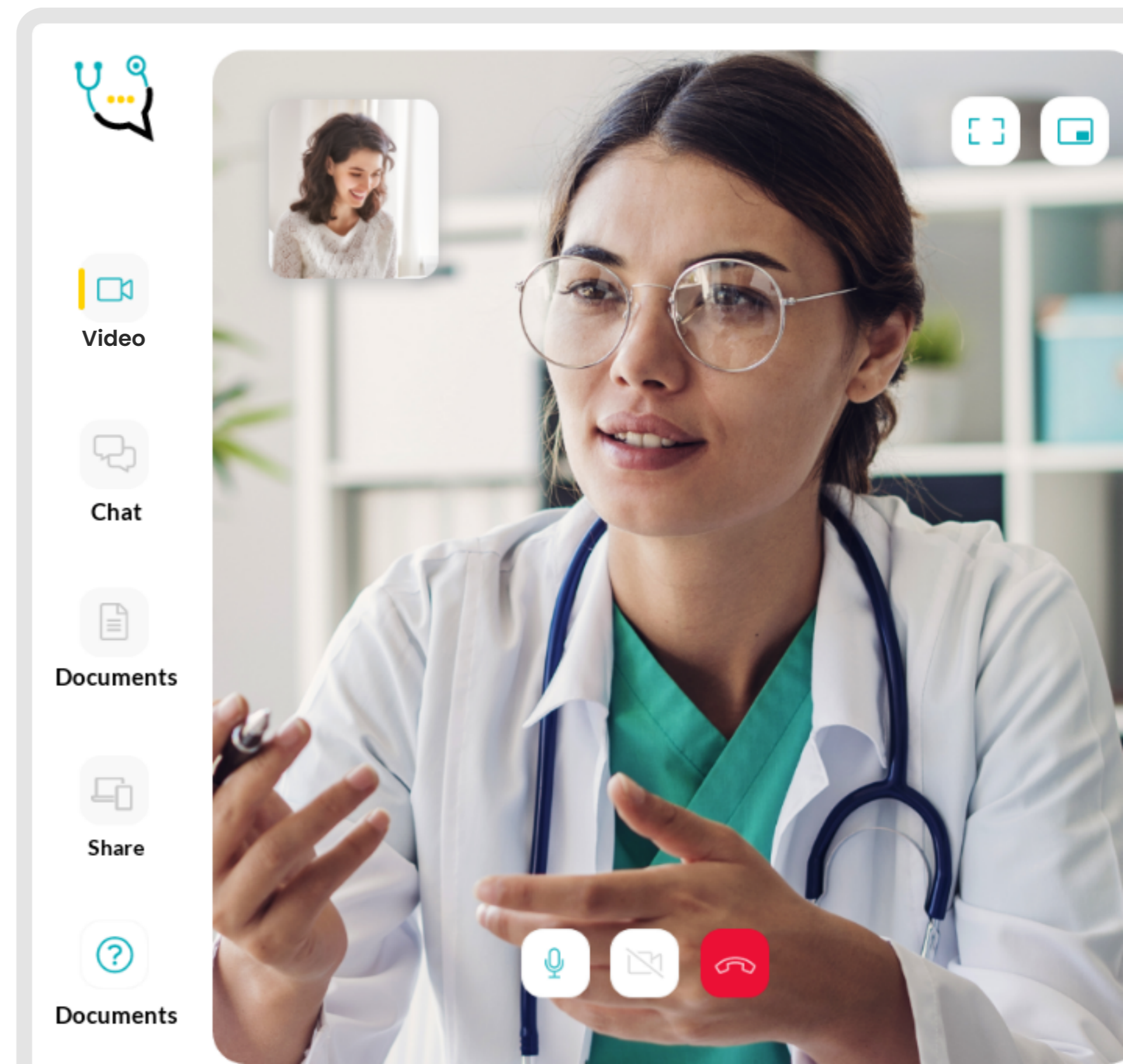
If needed or as your business  
grows, you can easily purchase  
additional features in the program  
(Google Analytics, custom reports)

# Telemedicine

Benefits of online consultations on [haloDoctor](#):

- ✓ Efficient use of working time
- ✓ Increased number of visits = revenue growth
- ✓ Ability to consult patients from anywhere
- ✓ Access to patients from across Poland
- ✓ Flexible working time
- ✓ Choose your own method of communication (chat, telephone call, video call)

The Medfile program allows seamless configuration with the [haloDoctor.pl](#) platform, through which specialists can conduct online appointments.



# Convenient and transparent settlements with patients

## Accounting documents

Number, title or PATIENT



All users



Range from

Range to

200 PLN F/2023/09

Cash

Date of creation: 2023-08-16 12:11:57

By: Sophia Sommer

Hugh Wolf

Due date: 2024-01-01

Results

Print

300 PLN F/2023/10

PayU

Date of creation: 2023-08-16 12:11:57

By: Sophia Sommer

Hugh Wolf

Due date: 2024-01-01

Results

Print

250 PLN F/2023/11

Card

Date of creation: 2023-08-16 12:11:57

By: Sophia Sommer

Hugh Wolf

Due date: 2024-01-01

Results

Print

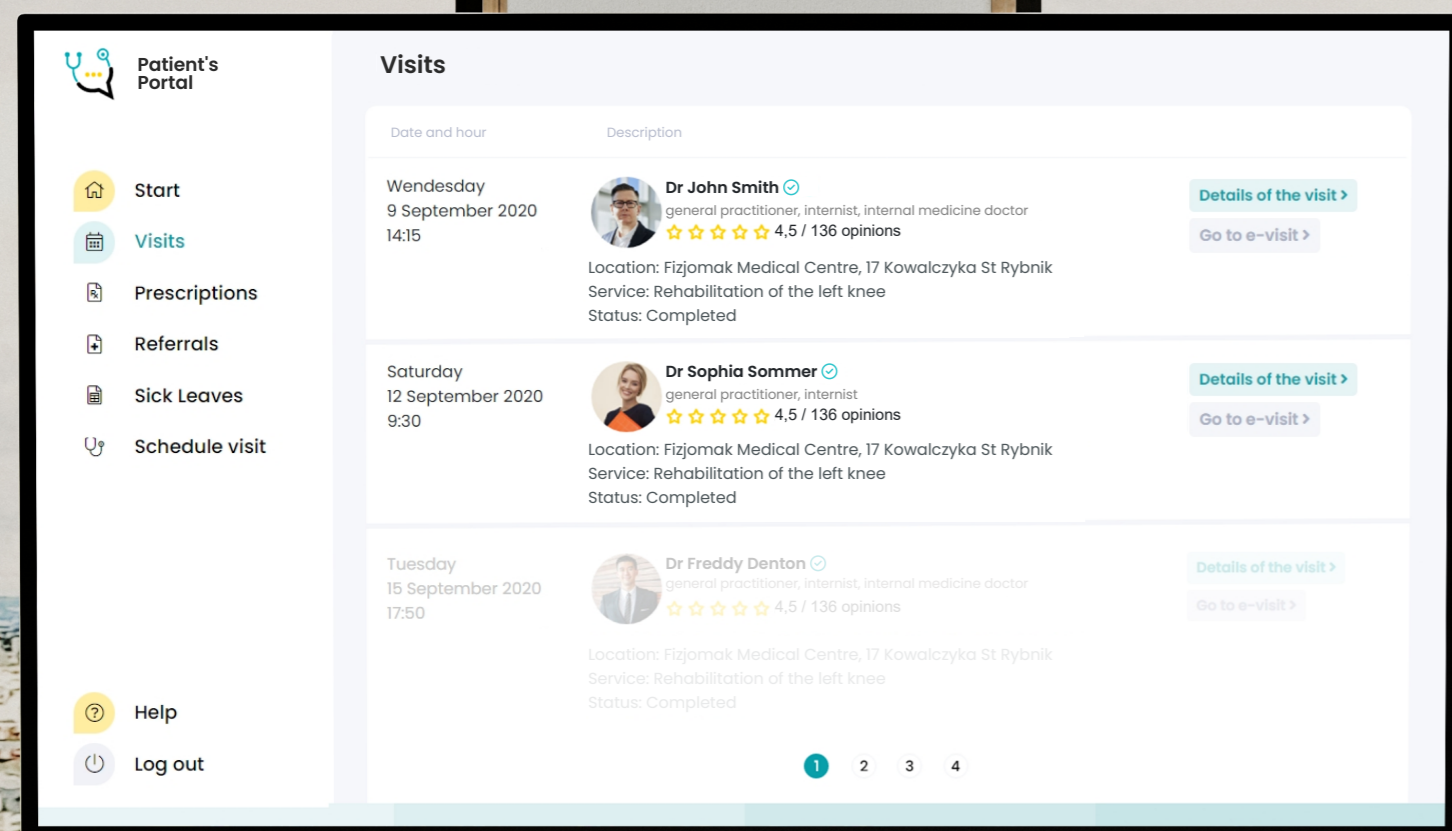
- ✓ Issuing bills, invoices, and corrections
- ✓ Clear reports with download capabilities
- ✓ Integration with fiscal printer
- ✓ Integration with PayU
- ✓ Sending a payment link via SMS/email
- ✓ Quick verification of payment status for visits
- ✓ Convenient settlements with specialists
- ✓ Patients can purchase visit packages and use them over a specific period of time

# Equip your facility with the Patient Portal

Your institution's Patient Portal provides benefits. Directly from its perspective, patients can search for information about specialists or make appointments through online registration.

## Benefits of this solution for your patients:

- ✓ Possibility to view your appointment without having to call the centre
- ✓ Quick registration for the next visit
- ✓ Access to issued e-Prescriptions and code to enable the prescription to be filled at the pharmacy
- ✓ Preview of received e-Referrals and e-Submissions
- ✓ Possibility to join an online consultation with a doctor or specialist via haloDoctor directly from the portal

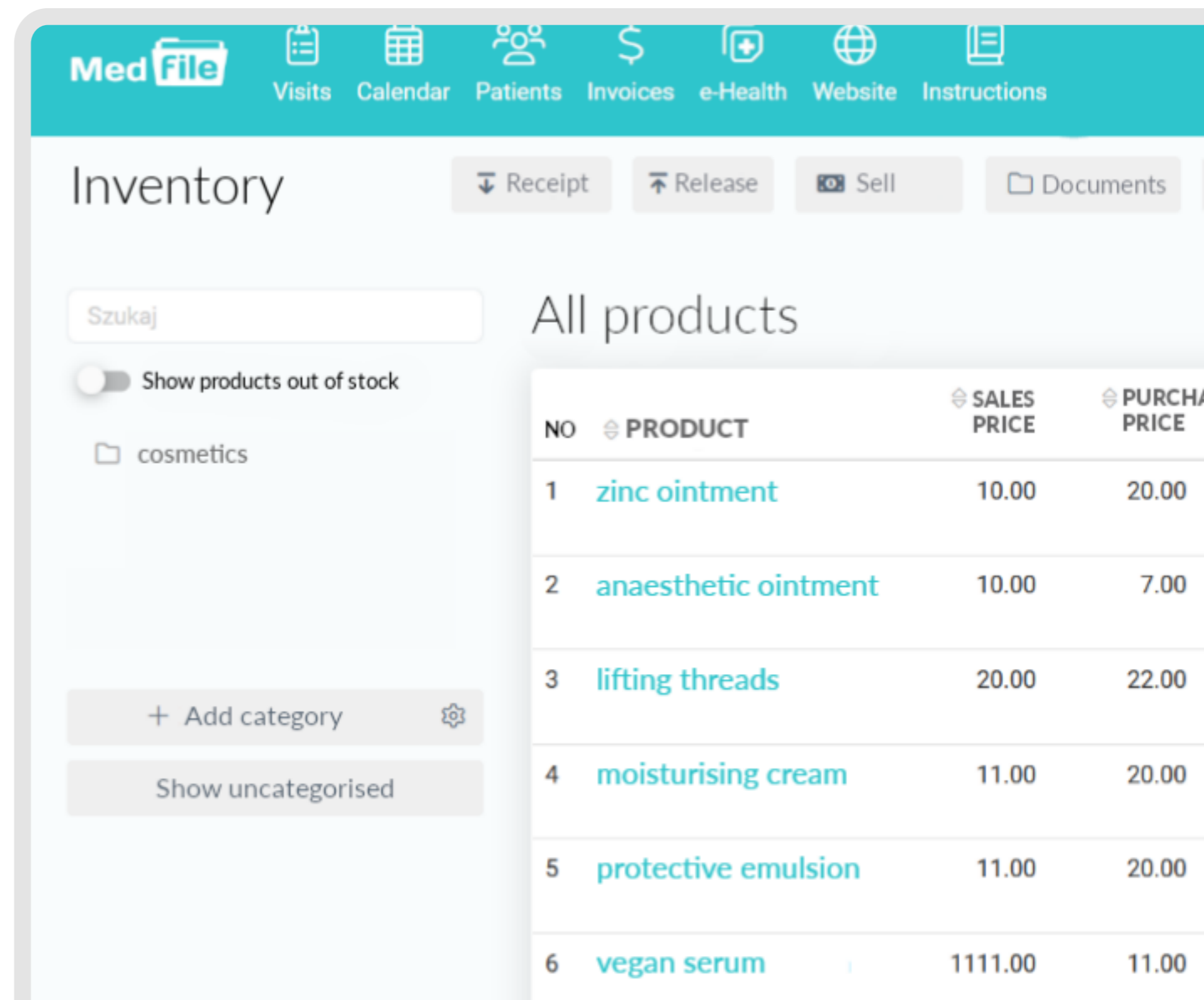




# Inventory Module

- ✓ Ability to create your own product database
- ✓ Categorization of products
- ✓ Sale, issuance, or receipt of products (automatically generated WZ and PZ documents)
- ✓ Assignment of consumed products to services
- ✓ Automatic update of inventory after adding a product to an invoice or receipt
- ✓ Clear reports with download capabilities
- ✓ Notification of reaching the minimum product stock
- ✓ Support for inventory management

A module dedicated to aesthetic medicine facilities.



NO	PRODUCT	SALES PRICE	PURCHASE PRICE
1	zinc ointment	10.00	20.00
2	anaesthetic ointment	10.00	7.00
3	lifting threads	20.00	22.00
4	moisturising cream	11.00	20.00
5	protective emulsion	11.00	20.00
6	vegan serum	1111.00	11.00

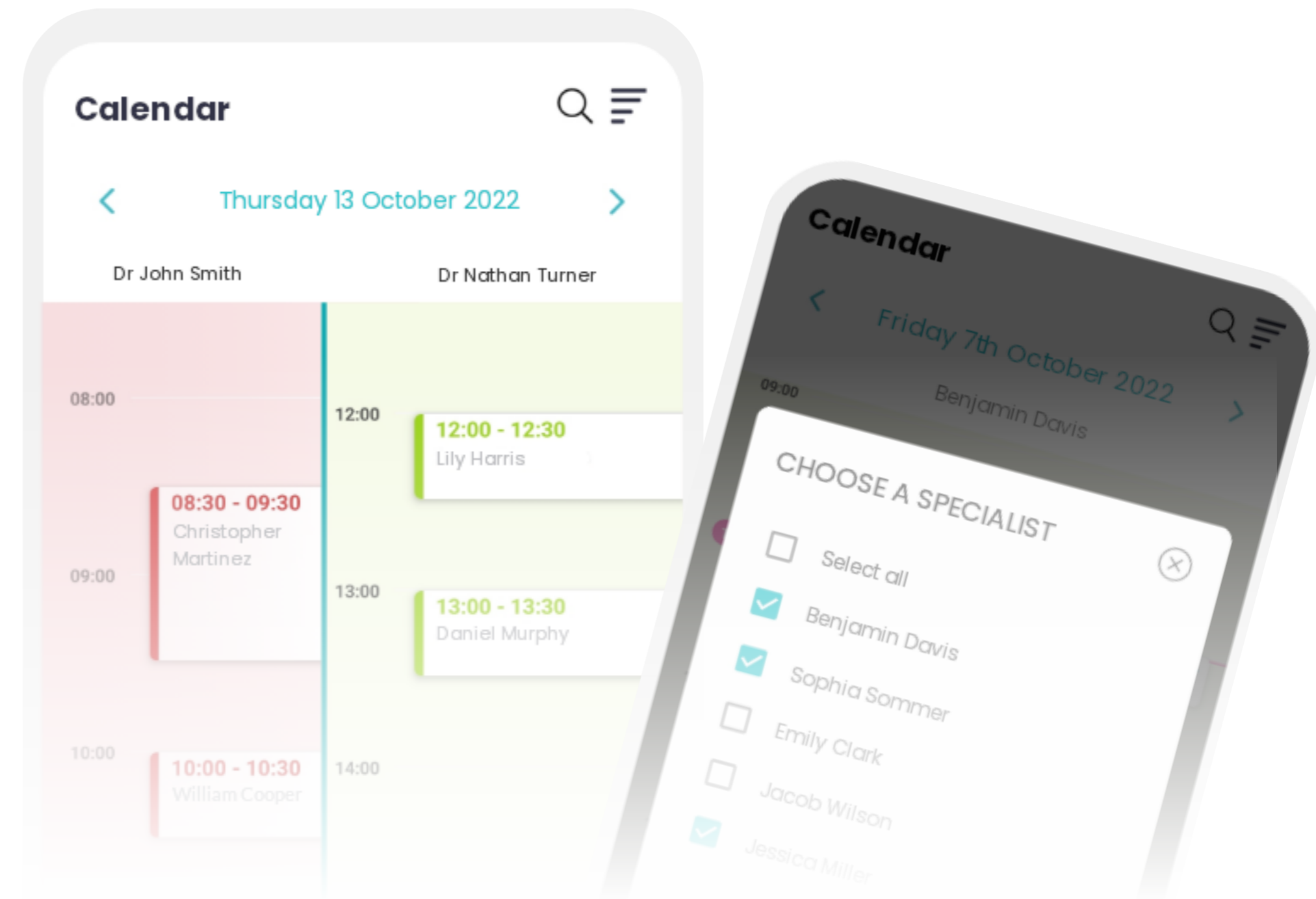
# Install the mobile application

The Medfile mobile application is available on both [Android](#) and [iOS](#) systems

## Benefits of using the mobile application:

- ✓ Managing medical practice and appointment schedules from anywhere on earth
- ✓ Adding, modifying, and deleting patient appointments with a single click
- ✓ Full access to patients' medical history
- ✓ The ability to quickly access patient data from your smartphone
- ✓ Choose your preferred operating system: iOS or Android

**The mobile application is the perfect support for the work of any specialist.**



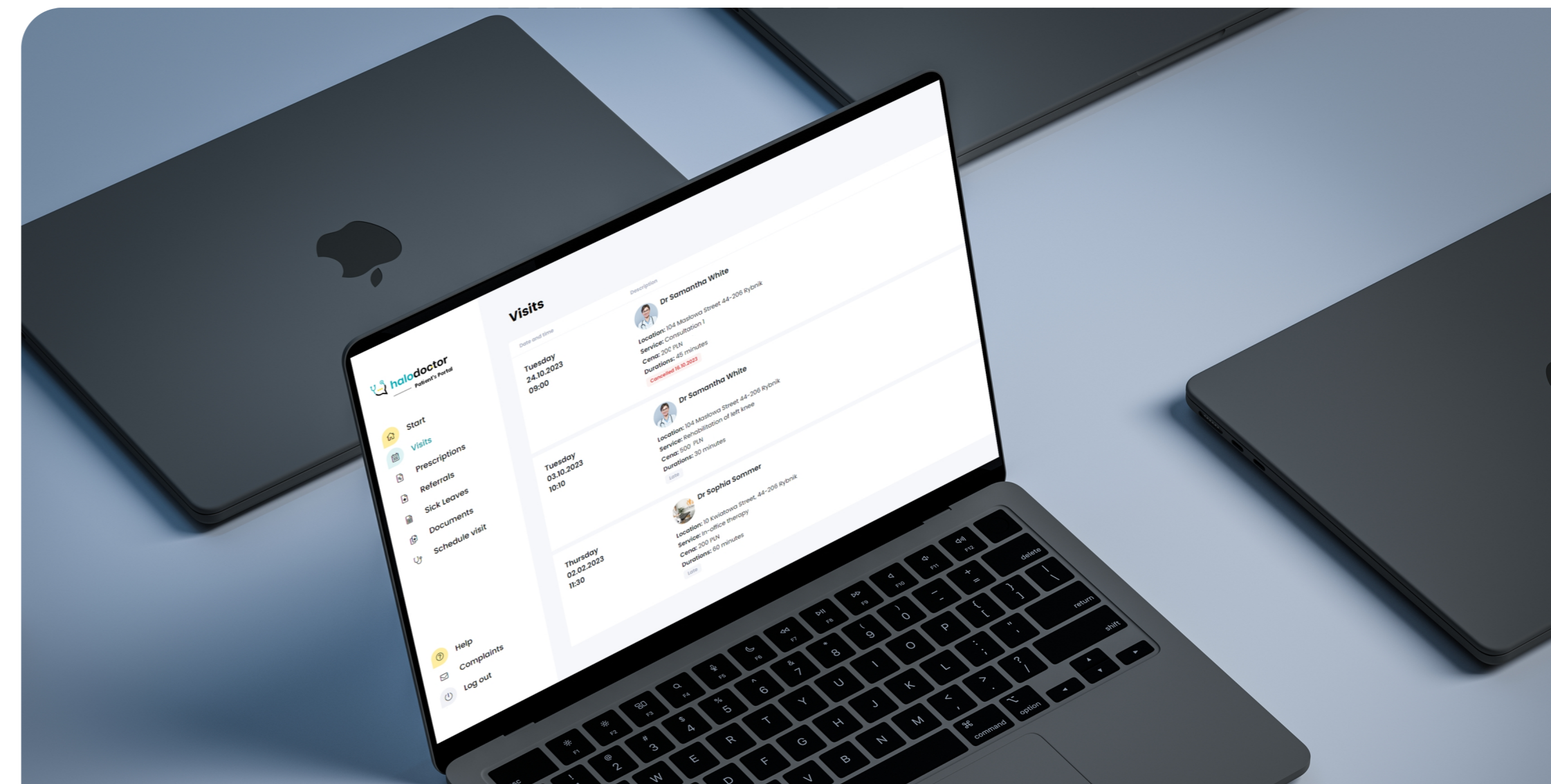
# Outsource the telemedicine system in a White Label model

Would you like to fully customize the Medfile software to your preferences?  
**Do it with the White Label model**, where we provide a telemedicine platform tailored to your needs.

Equip your office with:

- ✓ Customized graphics and color scheme
- ✓ Internet telephony VoIP
- ✓ A personalized solution tailored to your specialty
- ✓ Technological support while using the software
- ✓ The ability to conduct online visits

White Label offers the opportunity to expand your business and save on logistical, time, and financial resources.



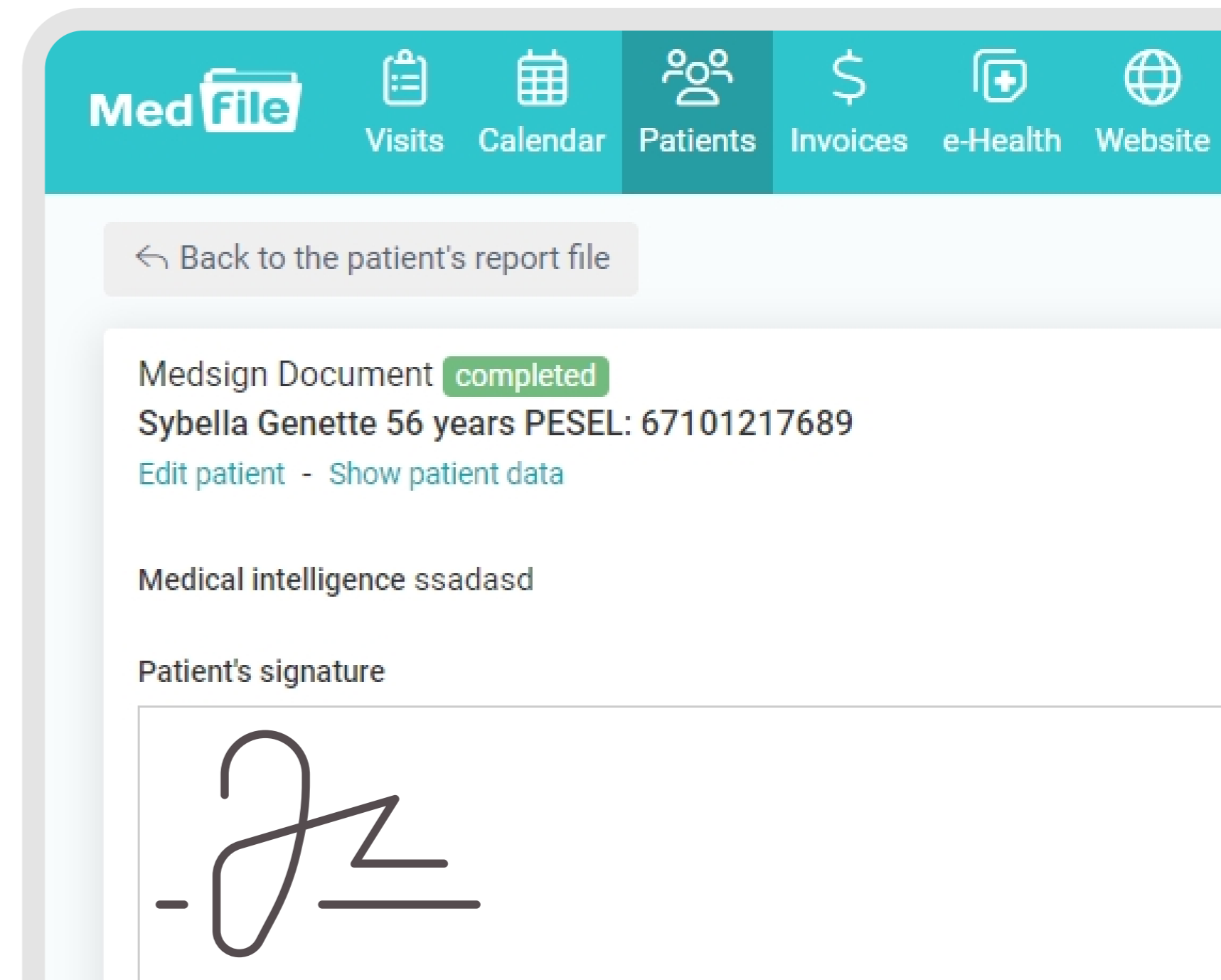
# Electronic Patient Form - MedSign

MedSign is a field for authorizing electronic medical documents through a handwritten signature via phone/tablet/computer.

## How can you use MedSign in your office?

- 1 Patients can independently fill out medical history, health surveys, and complete consents.
- 2 Send documents to patients for signing via SMS or email.
- 3 Send consents or documents for signing via a dedicated link.

Save time on formalities and increase the duration of specialized consultations. Build forms, surveys, and medical interviews directly in Medfile!



The screenshot displays the Medfile interface. At the top, there is a navigation bar with icons for Medfile, Visits, Calendar, Patients, Invoices, e-Health, and Website. Below the navigation bar, there is a button labeled "Back to the patient's report file". The main content area shows a "Medsign Document" with a "completed" status. The patient's name is "Sybella Genette 56 years" and the PESEL number is "67101217689". There are links for "Edit patient" and "Show patient data". Below this, there is a section for "Medical intelligence ssadasd" and a section for "Patient's signature" which contains a handwritten signature.

# Guarantee of Data Security and Customer Support



The Medfile program for medical clinics ensures customers receive full technical support from an experienced team of IT specialists and continuous contact with the customer service office.



We provide a network of servers located in several different data centers, additionally secured and equipped with SSL certificates throughout the country and the EU.

Do you have questions? Don't know how to implement system functions in your practice? No problem! Contact our customer service department:

By phone:  
(+48) 728 498 407, (+48) 530 909 308

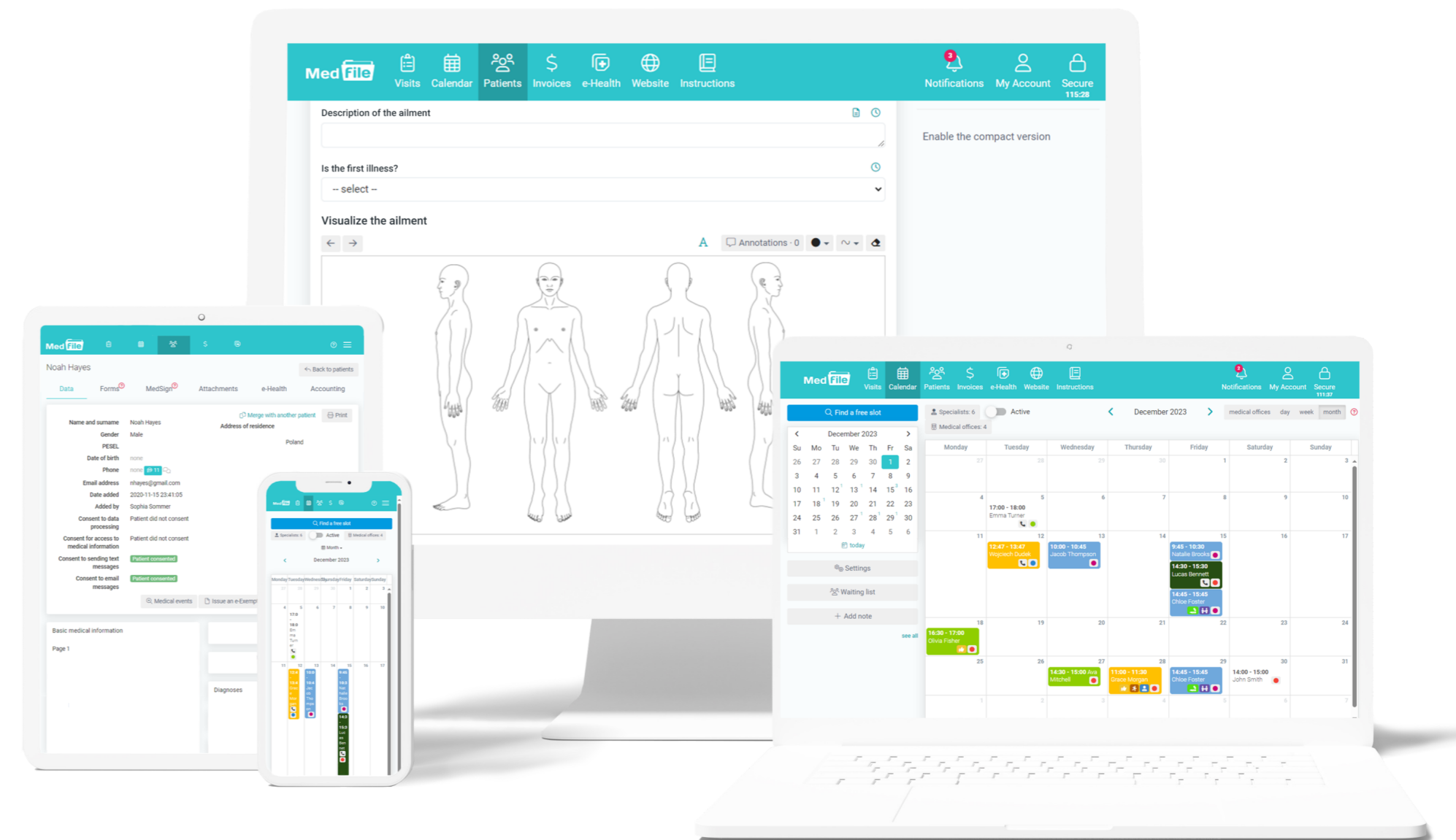
By email:  
[biuro@medfile.pl](mailto:biuro@medfile.pl)

# Medfile operates entirely in the cloud!

The only requirement for using the system is internet access and keeping your web browser up to date. Our system operates on the SaaS (Software as a Service) model, meaning you can log in to Medfile from any internet-connected mobile device.

## Benefits of working in the cloud:

- 01 Accessibility from any location worldwide 24/7
- 02 Automation of database backups and updates
- 03 Patient records backup every 30 minutes
- 04 Minimal technical requirements (computer/tablet with internet access)



# Online appointment booking by patients 24/7

Embrace new solutions and provide patients with the ability to book appointments in your office through a widget!

The online appointment booking system allows:

- ✓ Registration for an appointment using a widget placed on the website
- ✓ Option to indicate available time slots in online registration
- ✓ Option to create your own appointment booking regulations
- ✓ Embedding the link on your own website
- ✓ Integration with an account on the ZnanyLekarz service
- ✓ Ability to create an electronic form for the patient

- ✓ Ability to create an electronic form for the patient

Increase the number of appointments and, consequently, the level of revenue in your facility!

## Service

ALL

ONLINE

IN THE SURGERY



dental examination

340 PLN  
60 min

Book an appointment

baby botox

340 PLN  
60 min

Book an appointment

# EHR - Health Registry

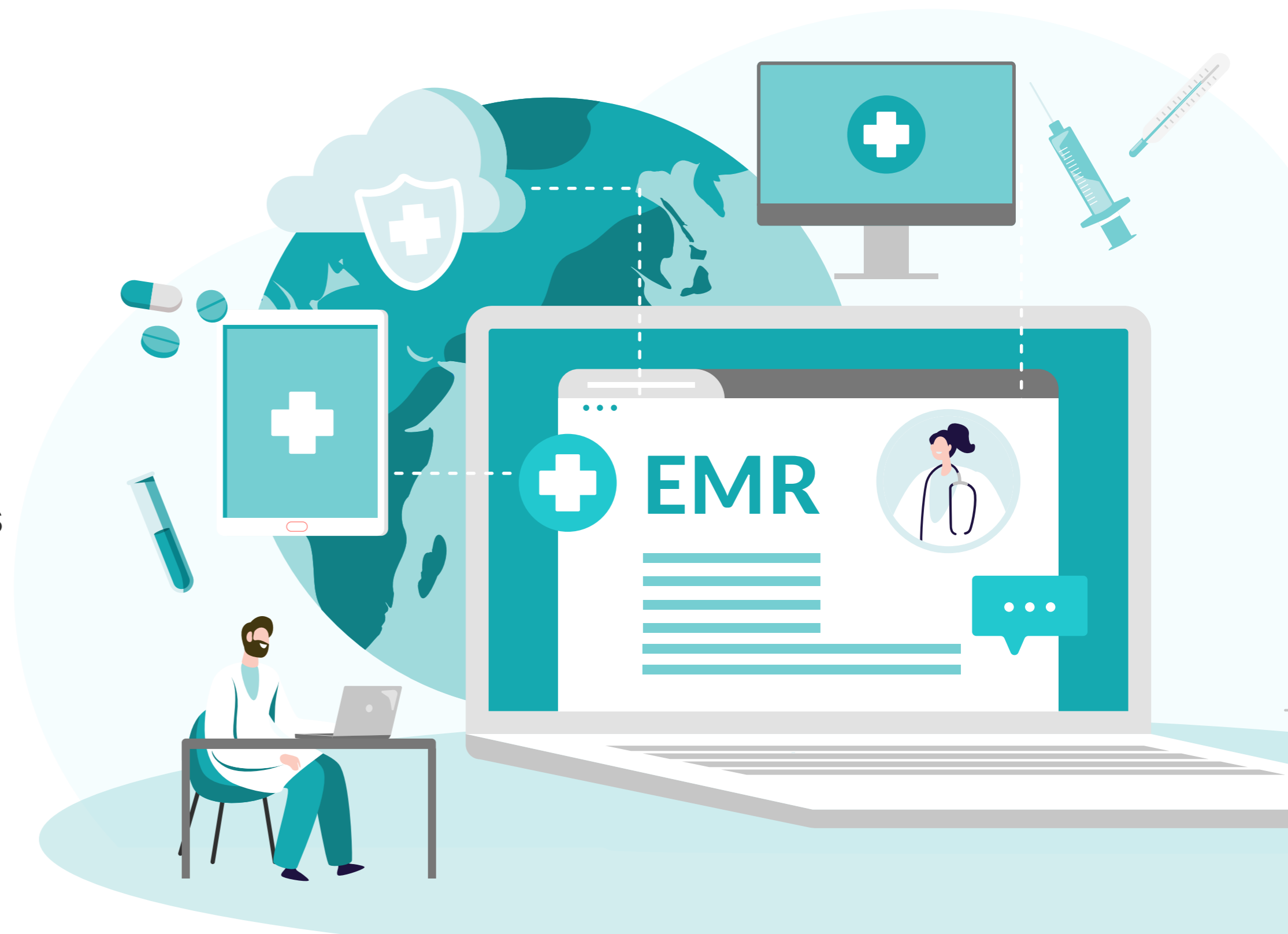
## ✓ Interoperability

Medfile has the ability to effectively collaborate, exchange data, and utilize information from various IT systems, devices, and applications. Interoperability ensures:

- Reporting – HL7 FHIR, HL7 CDA, etc.
- XDS.b Repository – compliant with ITI standards for documentation sharing

## ✓ Laboratories with specimen collection points

Integration with laboratories will allow you to introduce another convenience for patients - medical diagnostics.





# Import your data into Medfile

The Medfile program allows users from other software systems to swiftly and seamlessly import their database into our software. The import process can be executed in **XLS, CSV, or XML** formats.

How does data migration to Medfile look like?

- 01 Define the scope of imported data – possible data imports include: appointment calendar, patient records, visit history, EMR, attachments
- 02 Password-protected database export
- 03 Transfer the database – determine the method of delivering the database
- 04 Import the database into Medfile



# Our customers about EHR Medfile®

Medfile is an intuitive and user-friendly program. The clear and helpful graphic design facilitates patient registration and record-keeping. The program includes all essential features: a calendar/appointment scheduler, a comprehensive patient database, the ability to issue invoices, and online registration. Automatic SMS and email reminders are undoubtedly a significant advantage of Medfile®! We highly appreciate the quick response of the Medfile team to our suggestions and the clinic's needs. We highly recommend it!!!

**Praska Klinika Zdrowia Team**

The Medfile program is developing rapidly. The program's advantage is its extensive and creatively presented diagnostics. A significant plus is the constant and fast contact with the Medfile team.

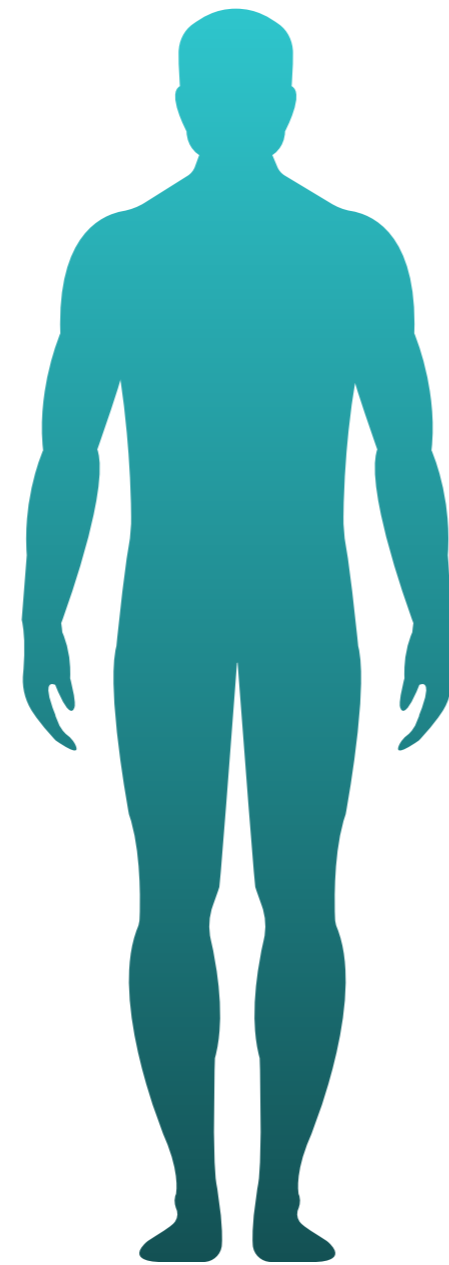
**Zespół Clinicproject, Poznań**

We use the Medfile program in the daily work of our medical staff. The electronic medical documentation management system enables us to maintain records of our athletes. The software is intuitive and easy to use with different levels of data access, allowing customization of record content to individual needs.

**Gliwicki Klub Sportowy Piast Inc.**

# Any speciality will find its way into Medfile:

- ✓ GP doctors
- ✓ Psychology
- ✓ Psychotherapy
- ✓ Psychiatry
- ✓ Physiotherapy
- ✓ Cardiology
- ✓ Pediatrics
- ✓ Gynecology
- ✓ Aesthetic medicine



- ✓ Pulmonology
- ✓ Diabetology
- ✓ Endocrinology
- ✓ Laryngology
- ✓ Dermatology
- ✓ Ophthalmology
- ✓ Rheumatology
- ✓ Allergology
- ✓ Oncology

# Test Medfile in practice at your facility

Do you know that you can try out our software completely for free for 14 days?

[Create a test account](#) with no obligations and gain access to the full functionality of the PREMIUM package.



# Contact us

By phone:

(+48) 728 498 407, (+48) 530 909 308

By email:

[biuro@medfile.pl](mailto:biuro@medfile.pl)

